The Library Without Walls: How We Moved Out of the Welch Library Building and Continued to Improve Our Services

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May 5, 2013
Roadmap

• Background
• Changing leadership
• Moving out
• Getting the message out
• Creating new ways to connect
• New and improved partnerships
BACKGROUND
Key Welch Facts

- User community 35,000 faculty, students and staff of SOM, BSPH, SON and JHH
- Research intensive university with substantial clinical practice
- History of technological advances
- Many information partners
- Grand but outdated library building
The Informationist Model

- First proposed by Florence and Davidoff. Grew out of clinical librarian role
- Deep understanding of both health care issues and information science skills
- Goal is to have information professionals as part of the clinical team to aid in best practices for evidence-based medicine
- Embedded librarians work where health professionals work – not centralized in the library!
Measuring Our Value

• Value Survey conducted in November 2011
• Focus on faculty, staff, fellows, and housestaff – not students
• For more details about what we learned: *Measuring Value: A Survey for Assessing Our Impact*
  Monday May 6 at 1:30 – 3:00 p.m.
  HCC, Level Three, Room 310
  Speaker: Victoria Goode
CHANGING LEADERSHIP
Changing Leadership

• September 2012 – David Nichols, Vice Dean for Education, departs

• January 15, 2013 – Nancy Roderer retired
Strong Temporary Leaders

• Todd Dorman –
  Senior Associate Dean for Education Coordination
  Associate Dean & Director, Office of CME

• Bob Gresehover –
  Interim Director, Welch Library
New Leadership

• New Vice Dean of Education - Roy Ziegelstein, MD

• New Director of Welch Library - ???
Building update
Where Are We Now

Informationists

East Baltimore

Library Operations Staff

Mt. Washington Campus

8.5 miles
Staying in Touch

- Video conferencing between Mt. Washington, 2024 conference room, and Zayed office
- Skype
- Conference calls
- Adobe Connect
GETTING THE MESSAGE OUT
All documentation and news about library transition

Daily tips on effectively using library resources

Highlights from campus news, blog posts, and major media

Blog includes news about the library, podcast by informationists, and links to the Welch YouTube channel

Banner promotes resources and new services

Getting Our Message Out
Focus on the Welch Blog

http://blogs.welch.jhmi.edu/WelchBlog

#15) Johns Hopkins University President Ronald Daniels Speaks About Libraries

President Ronald Daniels visits our Podcast and touches on the immediate and massive impact behind digitization, while also reflecting on the solitude behind the discovery we take with "real books".
01:35 - What do you see as the evolution of the Library? What changes appear to be the most drastic?
08:15 - Do you feel there's been a fundamental shift in how people view Libraries?
17:00 - Do you see the Library playing a (still) vital role in the future?

Audio (mp3):

Submitted by CommComm on Thu, 04/11/2013 - 10:01am

Hopkins Community  Welch Podcasts  CommComm's blog  Login to post comments
YouTube

http://www.youtube.com/user/welchlibrary

Informationist Victoria Goode: Difference Between Literature Review vs. Systematic Review
574 views
Victoria Goode, Clinical Informationist, briefly explores the differences between two often-confused review searches. (Dir. Alonzo LaMont. Camera - Chris Henny)

Welch Library Informationists
352 views
A day in the life of the Welch Library Informationists. Music created by Kevin Macleod, Creative Commons Attribution License

Peggy Gross tackles "Grey Literature" (more Grey Lit Areas listed below)
123 views
Here are some "Grey Lit" areas: Databases. Scopus, Web of Science. Scirus http://www.scirus.com/
Innovative promotion of services

- Article in the Graduate Student Association newsletter, The Restriction Digest: [http://restrictiondigest.weebly.com/welch-library.html](http://restrictiondigest.weebly.com/welch-library.html)

- Poster presentation titled *Bioinformatics Support Services at the Welch Medical Library*, presented at the Sixth Annual Young Investigators Symposium on Genomics and Bioinformatics, October 2012
NEW WAYS TO CONNECT
Virtual Office Hours

- Informationist contact details listed on appropriate department guides
- Link to chat during Virtual Office Hours, link to email all other times
- Also link to general Reference chat
- For more information, visit Carrie Price’s Lightning Talk “Virtual Office Hours at the Welch Medical Library” on Sunday May 5 at 4:30 p.m, Level Three, Room 312
“Tabling”
New Space in Zayed Tower

Additional Welch Information Suites:
- Hopkins Population Center
- Nursing Information Resource Center
- Armstrong Medical Education Building
Supporting Distance Education

For more information:
Sunday, May 5, 1:30 p.m.–2:30 p.m.
HCC, Level Two, Hall of Exhibits

#274 *Distance Education: How a School of Public Health Informationist Program Responds*
Donna D. Hesson, Po Wang, Peggy Gross, Lori Rosman, Claire Twose, and Steven Katzen
New Information Portals

- Hopkins Population Center
- Physical Medicine and Rehabilitation
- The Welch Center for Prevention, Epidemiology and Clinical Research
- Wilmer Nursing
- Psychiatry and Behavioral Sciences

http://infosuite.welch.jhmi.edu/BS/
https://infosuite.welch.jhmi.edu/HSOR/
Bringing the collection to our patrons
PARTNERSHIPS
Education

• EBM Rounds
• Transition to the Wards
• Masters of Education in the Health Professions
• “Systematic Reviews and Meta-Analysis” course

❖ “An Interdisciplinary Collaboration to Teach Systematic Review Methods”
   Sunday May 5 at 4:30 – 6 p.m.
   HCC, Level Three, Room 311
   Speaker: Claire Twose
Research Groups


Monday, May 6, 1:30 p.m.–2:30 p.m.
#235 Setting Expectations: Getting Your Systematic Review Started on the Right Foot
HCC, Level Two, Hall of Exhibits
Victoria H. Goode and Katie Lobner
NLM Administrative Supplements

- Victoria Goode –
  Principal Investigator: George Sgouros
  "Dose-Response in Radionuclide Therapy"
  

- Claire Twose and Jennifer Darragh
  Principal Investigator: Sarah Szanton
  "Reducing disability via a Bundled Bio-Behavioral-Environmental Approach"
WICU Project

• Collaboration with WICU clinical team
• Collected clinical questions and whether or not they were answered, from all shifts in the ICU (day, evening and overnight).
Sheridan Libraries at Homewood

- Alan Zuckerman
- Jennifer Darragh
Support Expanding Hopkins Community

- Howard County General Hospital
- All Children’s in St Petersburg, FL
Committee Participation

- Health Policy & Management Department Research Committee
- Health Behavior & Society Department Research Affairs Committee
- Center for Health Services and Outcomes Research
- Plastic & Reconstructive Surgery Research Committee
- Pediatric Staff Development Committee
- PICU Case Conference
- SOM Education Policy and Curriculum Committee
- Pediatric Anesthesia & Critical Care Medicine Quality Assurance Committee
- JHH Ethics Committee
- Nurse Leaders’ Standards of Care Committee
Acknowledgments

• Nancy Roderer, Director Welch Medical Library
• Blair Anton, Associate Director, Clinical Information Services
• Claire Twose, Associate Director, Public Health and Basic Science Informationist Services
• Stella Seal, Associate Director, Welch Services Center
• Sue Woodson, Associate Director, Digital Library Services
• The Informationists: Victoria Goode, Katie Lobner, Donna Hesson, Carrie Price, Lori Rosman, Peggy Gross, Rob Wright
Talk times and locations

TALKS

Sunday May 5 at 4:30 – 6 p.m.
- This Just in: Lightning Talks on One Health HCC, Level Three, Room 312

Virtual Office Hours at the Welch Medical Library
Carrie Price
- The Role of Librarians/Informationists in the Systematic Review
HCC, Level Three, Room 311
An Interdisciplinary Collaboration to Teach Systematic Review Methods
Claire Twose, Lori Rosman, Peggy Gross, Donna D. Hesson,
Julie M. Adamo, Tianjing Li, Ian Saldanha, Swaroop S. Vedula,
and Kay Dickersin

Monday May 6 at 1:30 - 3
- International Clinical Librarian Conference 1: Quality Assurance for Clinical Librarians, Informationists, and
Embedded Librarians Cosponsored by Corporate Information Services Section, Public Services Section
HCC, Level Three, Room 310

Measuring Value: A Survey for Assessing Our Impact
Jaime Friel Blanck, AHIP, Victoria H. Goode, Nancy K. Roderer, Ahip, Lori Rosman, Stella Seal, and Sue M. Woodson
Talk times and locations

POSTERS

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