Dear Valued Customer,

We are now into the last quarter of 2017 and we trust you are continuing to find ClinicalKey beneficial to your workflow. The Customer Engagement team supported by Product Development are here to provide you with training support and assistance in driving end user awareness and usage. We are looking at new ways to provide this support including quick 15-minute training sessions run through the libraries, open day/sessions, attending Grand Rounds or ward meetings or by having a stand at your Research Week.

If you would like to discuss your Customer Engagement needs or to arrange a training or information session for your key staff or end users for 2017, or to discuss any requirements or lock in dates you are aware of already for 2018, please email customerengagement@elsevier.com.

This month’s newsletter includes the latest updates and additions to functionalities, as we continually work to make ClinicalKey even better.

Overview of updates:

1. Clinical Overviews
   - We are pleased to announce ClinicalKey and ClinicalKey for Nursing has recently added over 350 Clinical Overviews. This content type will replace the most used and most-searched First Consult topics on ClinicalKey and introduce a new set of content on ClinicalKey for Nursing.
   - Developed by Elsevier’s Point of Care Editorial team, the Clinical Overviews will provide new easy-to-scan, actionable information for clinicians on diagnosis, treatment, monitoring, screening, and prevention of diseases and conditions. Approximately 265 Clinical Overviews will replace current First Consult topics and over 85 Clinical Overviews will cover brand new topics.
   - After the initial release, new Clinical Overviews will be added to ClinicalKey and ClinicalKey for Nursing as they are finalized. Over time, Clinical Overviews will replace First Consult on ClinicalKey.
   - For a list of all Clinical Overview topics, please open the Clinical Overviews tab in the latest Master Contents Lists.

2. Missing Journal Content
   - In the week commencing 18th September 2017, a processing error resulted in the incomplete loading of some journal issues on ClinicalKey and ClinicalKey for Nursing. Due to this error, some articles were temporarily unavailable.
   - The problem was corrected on 22nd September 2017 and availability restored. We apologise for any inconvenience this may have caused during this time.
3. Temporary removal of Swaiman's Pediatric Neurology Principles and Practice

- On 12th September 2017, *Swaiman's Pediatric Neurology Principles and Practice*, 6th edition, was temporarily removed from all ClinicalKey products due to a drug dosage error.
- The title was reposted to ClinicalKey products upon correction of the error on 26th September 2017.

4. Fixed Defects

- Wrong dates displayed in Clinical Overview search results.
- Clinical Overview crosslinks in nursing edition redirects to respective content in physician edition.
- Clinical Overview "View in Source" link for image in search results does not redirect user to image in content player.
- The Harriet Lane Handbook drug dosage error (as reported last month).